

### Homeowners' Association Annual Meeting September 27, 2018

### Welcome

- Fire Exits
- Comfort Facilities

### **Rules:**

- Group Participation/Idea Sharing
- Time Consideration
- Courteous Behavior
- Open Discussion
- Question and Answer Period Provided



## **Meeting Agenda**

•	Welcome	3 min
•	Comments - 7 <sup>th</sup> District Magistrate Bob Dye	10 min
•	President's Comments	3 min
•	Board Activity Reports	
	<ul> <li>Website/Media/Security</li> </ul>	3 min
	<ul> <li>Vote on continuation of off-duty patrols</li> </ul>	
	<ul> <li>Code Enforcement</li> </ul>	5 min
	<ul> <li>Feedback on Proactive Enforcement</li> </ul>	
	<ul> <li>Grounds/Maintenance</li> </ul>	5 min
	<ul> <li>Financial Update</li> </ul>	
	– Vote on 2019 Dues	5 min
•	Open Discussion/Resident Input	15 min
•	Nomination/Election of 2018-19 Board	2 min
•	Adjournment	Ĩ

### **Current Board Membership**

<ul> <li>President</li> </ul>	Ken Horn	Term thru 2019
<ul> <li>Vice President</li> </ul>	Brian Powell	Term thru 2019
<ul> <li>Secretary</li> </ul>	Stephen Foreman	Term expired / up for election
<ul> <li>Code Enforcement</li> </ul>	David Heyne	Term expired / Up for election
Treasurer	Steve Van Camp	Term expired/ Leaving board
<ul> <li>Maintenance</li> </ul>	Brett Cornell	Term thru 2019
At Large	Sue Piotrowski	Term thru 2019



# Magistrate's Remarks Bob Dye electbobdye@yahoo.com



### **President's Remarks**



### **President Remarks**

### 2017-18 Board Focus & Accomplishments

- Volunteer resident organization focused on maintain/maximize home value and ensure BHE remains a desirable place to live.
- Achieved through enforcement of restrictions, collection of yearly dues, payment of services, maintenance of common areas, oversight of communications tools, etc.



### **President Remarks**

### 2017-18 Board Accomplishments

- Since the last annual meeting, board activities include:
  - Reduced late payment of dues to app 20 lots
  - Oversaw renovation of landscaping at both entrances
  - Oversaw completion of street light painting (Fall 2017)
  - Ongoing deed restriction resolution
  - Continued us monthly e-mail program, Facebook posts, nextdoor.com, Briar Hill Family (FB closed group) to inform residents



### **President Remarks**

2017-18 Board Incomplete Projects

- Renovation of subdivision's website
- Discussion with developer on Briar Hill Parkway / KY22 Entrance



## **Media / Communications**



### **Media & Communications**

#### Website

- Existing website is no longer useable due to older software and user unfriendly interface.
- Oldham County based vendor has been identified to assist in rebuild of site to achieve:
  - More intuitive construction for updates
  - More mobile friendly design
  - Web-based editing interface with simple administrative login
  - Cost of design work and ongoing hosting/software updates more in line with BHE budget
  - Goal to complete launch by 12/31/18



### **Media & Communications**

#### Facebook Page

- Likes/follows have grown to 359 have leveled off
- Monthly posts are boosted for app. \$10 per month to reach all likes and some of their FB friends
- Please "Like" and "Share" HOA posts to help with distribution.

#### E-blast

- Board has collected 345 email addresses
- Mailchimp monthly e-blasts have app. 60% open rate
- Free e-blast software



### **Media & Communications**

#### **Other Social Media**

- Receive daily nextdoor.com updates and have used for major announcements
- Member of Briar Hill Family closed Facebook group overseen by Lori Moss. Must request access through specific Facebook page.

#### **Resident Directory**

 Updated and distributed via email – currently after dues payment cycle.



### **Radar Enforcement**



### **Radar Enforcement**

- Hiring of off-duty officers in sixth year
- Addresses on-going vehicle issues within BHE
- Increases visible police presence
- Historically, 2/3 of pullovers are BHE residents
- 95% of pullovers are speed limit or stop sign violations
- Investigating new vendor with better reporting capabilities and access to OCPD officers
- Program budgeted to continue in 2019.



### Code Enforcement David Heyne



- Most Changes to External Structure Must be Pre-Approved by HOA Board.
  - Swimming Pools, Fences, Tennis/Sports Courts, Additions, Out-Buildings, Playgrounds, Patios, Major Landscaping.
  - Application Form Can be Downloaded from Website or Requested by E-mail
  - Approval Time: Typically within 7 Days After All Necessary Information is provided.
  - Construction Must be Completed within 12 months
- 2017-18 Activity: 16 applications 3 decks, 3 sheds, 2 pools, 2 fences, 2 garages, porch, sports court, solar panel installation, landscaping/grading



- Enforcement Process Starts with Homeowners Submitting Complaint Form
  - Commercial Activities, Recreational Vehicles / RV / Boat Parking, Animals / Livestock, Noxious / Offensive Conditions, Lot Maintenance, Off-Road Vehicles / Non-licensed Vehicles, etc.
  - Complaint Form Can be Filled Out and Submitted via Website or by email to board@briarhillestatesky.com. Information Is Relayed Directly to HOA Board Members.
  - Initial Response Back to Submitter Within 2-3 Days followed by investigation of complaint by the Board
  - Resolution May Take Time.



- Enforcement Process Starts with Homeowners Submitting Complaint Form
  - Enforcement Information is Kept Confidential.
  - Amicable Settlement Is Primary Path.
  - Legal Recourse is Last Resort.(Fines / Liens / Developer)
- 2017-18 Activity: 4 Complaints including 0 Written Notices. All four complaints resolved informally through email / phone call.



- FOR DISCUSSION More proactive enforcement of deeds
  - Monthly or bi-monthly survey of subdivision by foot or car.
  - Noticeable violations for street such as:
    - Trailer/service vehicles on property
    - "Curb appeal" issues such as overgrown beds, dead trees, etc.
    - Unrepaired wear-and-tear due to age or damage
    - Home or lot improvements without proper approval



### **Maintenance & Landscaping**



### **Maintenance & Landscaping**

- Fall 2017 renovation of both entrances completed
- Irrigation system updated and replaced
- Monthly maintenance contract in line with ala carte strategy employed before 2018
- Increased holiday décor budget
- Contract with vendor Zeppa's is expected to be renewed at similar budget level for 2019



## **Financial Update**



#### 2018 Budget to Actual Thru 8/31/2018

	Actual Total - August YTD	Forecast Last Four Months	Expected 2018	Budget 2018
Income				
HOA Dues Income	54,900.00	0.00	54,900.00	54,900.00
Late Fee Income	175.00	0.00	175.00	100.00
Unapplied Cash Payment Income	-40.00	0.00	-40.00	
Total Income	\$ 55,035.00	\$0.00	\$55,035.00	\$55,000.00
Expenses				
Insurance	1,912.52	0.00	1,912.52	2,000.00
Lawn & Garden	11,041.75	3,100.00	14,141.75	15,000.00
Police Patrol	3,500.00	3,000.00	6,500.00	8,500.00
General and Admin Expenses	443.62	500.00	943.62	1,850.00
Utilities	10,767.66	6,084.00	16,851.66	17,000.00
Website	0.00	1,000.00	1,000.00	1,000.00
Welcome Committee	0.00	0.00	350.00	350.00
Total Operating Expenses	27,665.55	13,684.00	\$41,699.55	\$45,700.00
Capital Improvements	\$ 0.00	\$0.00	\$0.00	\$0.00
Surplus / (Shortage)	\$27,369.45	(13,684.00)	\$13,335.45	\$9,300.00

#### 2018 Cash Basis Statement

	Total
OPERATING ACTIVITIES:	
Net cash provided by operating activities	\$27,369.45
Cash at beginning of period – 1/1/8	35,626.14
Cash at end of period - 8/31/17	\$62 <i>,</i> 995.59
Expense Forecast September - December	\$13,684.00
Expected Cash at 12/31/18	\$49,311.59



#### 2019 Proposed Budget

	E	Budget 2018
Income		
HOA Dues Income (367 lots x \$125)		45,875.00
Late Fee Income		200.00
Total Income	\$	46,075.00
Expenses		
Insurance		2,000.00
Lawn & Garden		15,000.00
Police Patrol		7,500.00
General and Admin Expenses		1,850.00
Utilities		17,000.00
Website		1,000.00
Welcome Committee		350.00
Total Operating Expenses		\$44,700.00
Capital Improvements	\$	0.00
Surplus	\$	1,375.00

### **2019 Dues**

- Proposed reduction of dues from \$150 to \$125 per lot for 2019.
- 2018 dues increase combined with savings from Sept - Dec. 2017 allowed cash reserves to be replenished to equivalent of 12-18 months of operating expenses.



### **Resident Discussion & Questions**



## **Nomination / Election of 2019 Board**

- Board assignments will be made at first board meeting in October.
- Nomination of Meredith Hamilton for election to board position with term expiring 2020
- Nomination of David Heyne / Stephen Foreman for election to new terms expiring 2020.
- Approval to engage Steve Van Camp as a non-voting treasurer and waive dues to 2019 if necessary





**Thank You**